



MetLife®



Identity Theft Solutions

While home or traveling, you can take advantage of this important benefit that goes beyond life insurance.

Identity Theft Solutions

Providing education on how to prevent identity theft, and personal assistance to help alleviate the stress and time burden that victims face.

MetLife now offers you Identity Theft Solutions, an additional benefit packaged with Travel Assistance.

This feature is available through a relationship with AXA Assistance, and provides you and your dependents with:

- **Education and Protection including:**

- Assistance in obtaining complimentary credit reports used to detect fraudulent activity.
- Educational materials such as, the identity theft risk & prevention tool kit and resolution guide.
- Help placing "fraud alerts" with credit bureaus, if necessary.
- Follow up to confirm receipt of educational materials and offer additional assistance.

- **Personal Guidance — Case managers are available to you 24 hours a day, 365 days a year, providing assistance with:**

- Taking inventory of lost/stolen items and directing you to the appropriate contacts for resolution.
- Filing and obtaining police and credit reports.
- Contacting credit or fraud departments, government agencies and local law enforcement.
- Filing complaints with the Federal Trade Commission.

To access Travel Assistance and Identity Theft Solutions, simply call the AXA Assistance toll-free number: from the United States, (800) 454-3679 or collect from overseas, (312) 935-3783.

Travel Assistance services are administered by AXA Assistance USA, Inc. Certain benefits provided under the Travel Assistance program are underwritten by ACE American Insurance Company. AXA Assistance and ACE American are not affiliated with MetLife, and the Travel Assistance & Identity Theft Solutions services they provide are separate and apart from the insurance provided by MetLife.

MetLife®

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